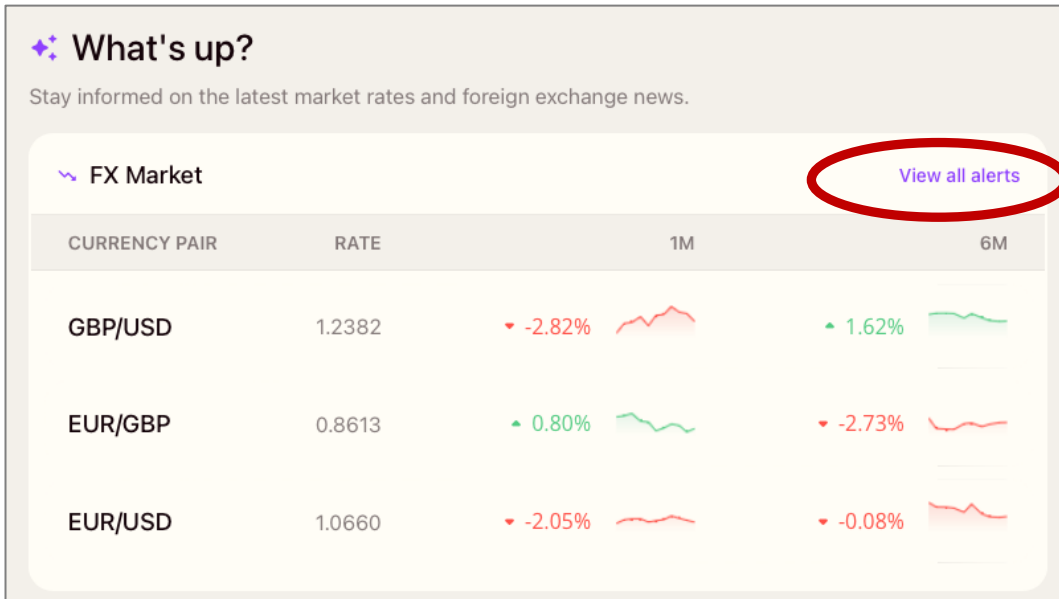


How to set up exchange rate alerts







On the platform, you can set up exchange rate alerts and receive email notifications or have your Account Manager call when an exchange rate reaches your target rate.

1. From the dashboard, scroll to the bottom of the screen. You'll reach the **'What's up?'** section and a table called **'FX Market'**. Click **'View all alerts'** in the top right corner of the table.

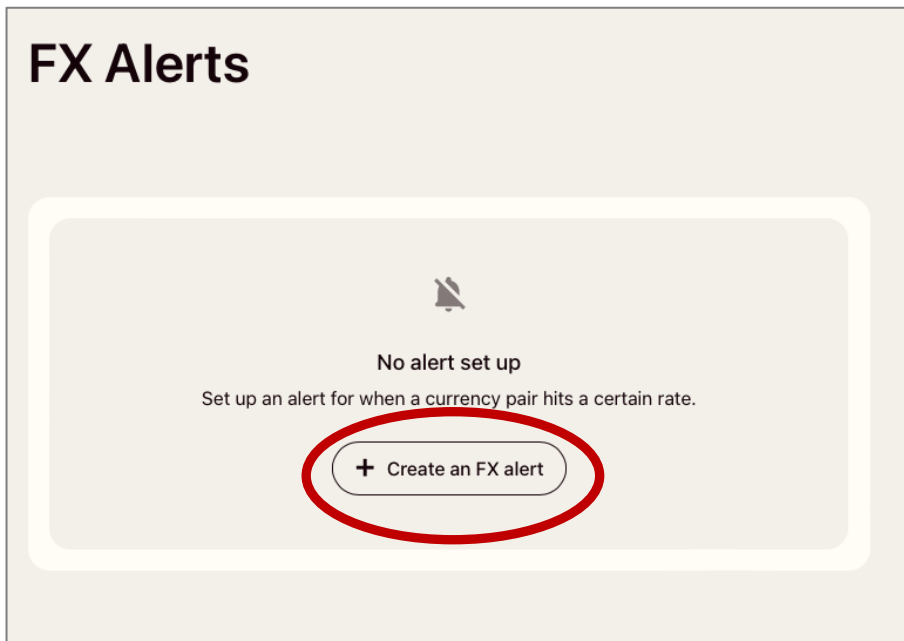


What's up?
Stay informed on the latest market rates and foreign exchange news.


FX Market [View all alerts](#)

CURRENCY PAIR	RATE	1M	6M
GBP/USD	1.2382	▼ -2.82% 	▲ 1.62% 
EUR/GBP	0.8613	▲ 0.80% 	▼ -2.73% 
EUR/USD	1.0660	▼ -2.05% 	▼ -0.08% 

2. Click **'Create an FX alert'**



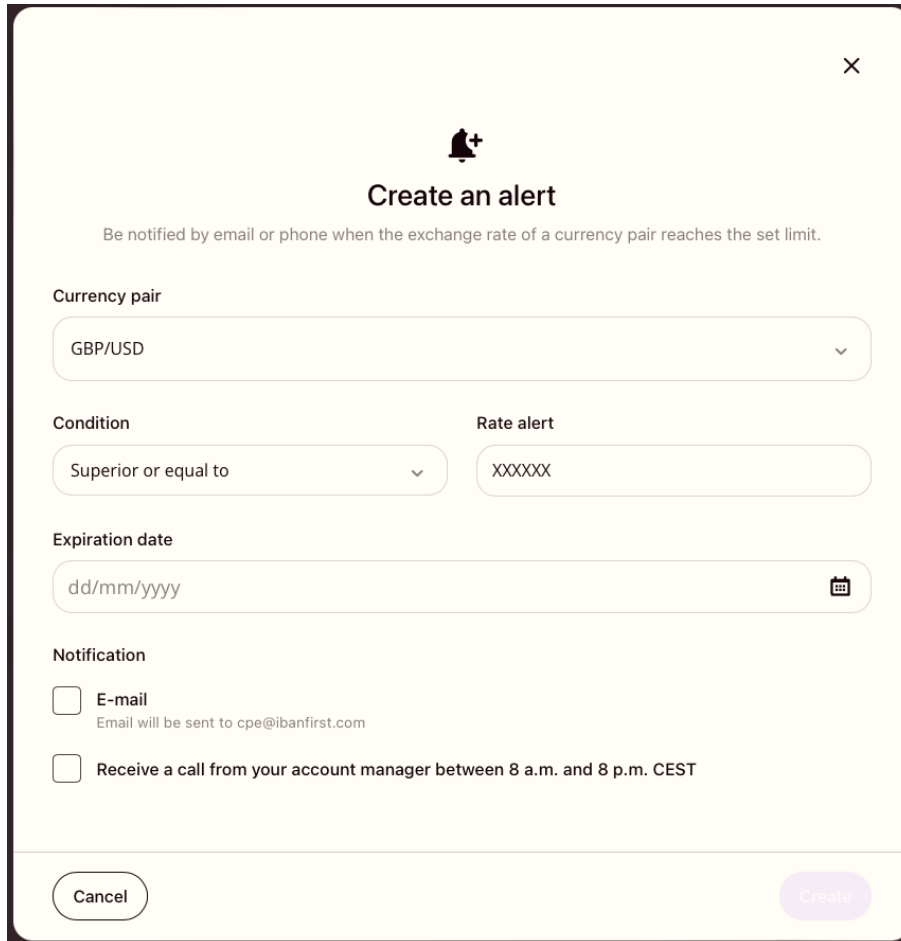
FX Alerts


No alert set up
Set up an alert for when a currency pair hits a certain rate.

[+ Create an FX alert](#)

3. Fill out the below details in the popup box:

- The currency pair
- Condition – choose between ‘superior or equal to’ and ‘lower or equal to’
- Target exchange rate
- Alert expiry date
- Notification preference (e-mail or call from Account Manager)



Create an alert

Be notified by email or phone when the exchange rate of a currency pair reaches the set limit.

Currency pair

GBP/USD

Condition **Rate alert**

Superior or equal to XXXXXX

Expiration date

dd/mm/yyyy

Notification

E-mail
Email will be sent to cpe@ibanfirst.com

Receive a call from your account manager between 8 a.m. and 8 p.m. CEST

Cancel Create

4. Click the ‘Create’ button in the bottom right corner of the Alert screen.

- The alert appears in the list of 'FX Alerts'


FX Alerts

[Create an FX alert](#)

✓ The alert has been created
✕

CURRENCY PAIR	ALERT RATE	EXPIRATION DATE	LAST RATE	NOTIFICATION
GBP/USD	XXXXX	date	XXXXX	✉

- If the target FX rate is achieved, you'll be notified based on how you chose to be notified – via email, or by a call from your Account Manager.



Client account name

Your FX alert has been triggered

The current FX rate has reached your target rate:

Currencies:	GBP/USD
Objective rate:	XXXXX
Date:	date

[View my alerts](#)

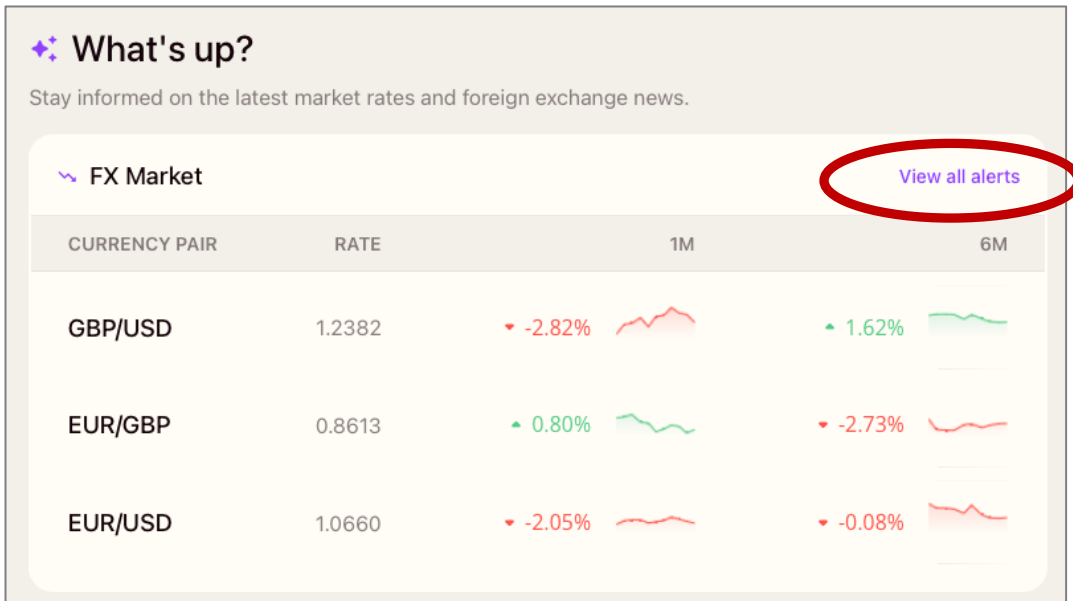
iBanFirst © 2023

NOTE: Alerts that have been executed or expired will automatically be archived.

How to delete an exchange rate alert







On the platform, you can also delete exchange rate alerts.

7. Go to the 'What's up?' section and the 'FX Market' table. Click 'View all alerts' in the top right corner of the table.

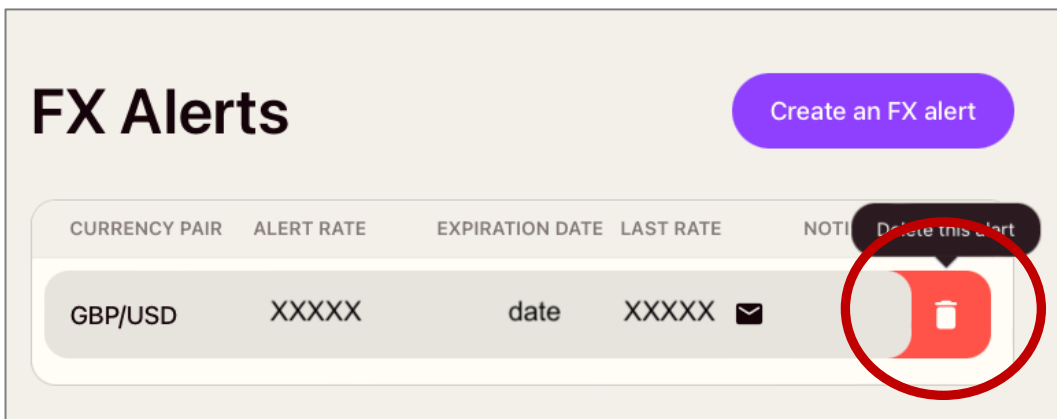


What's up?
Stay informed on the latest market rates and foreign exchange news.



FX Market [View all alerts](#)

CURRENCY PAIR	RATE	1M	6M
GBP/USD	1.2382	▼ -2.82% 	▲ 1.62% 
EUR/GBP	0.8613	▲ 0.80% 	▼ -2.73% 
EUR/USD	1.0660	▼ -2.05% 	▼ -0.08% 

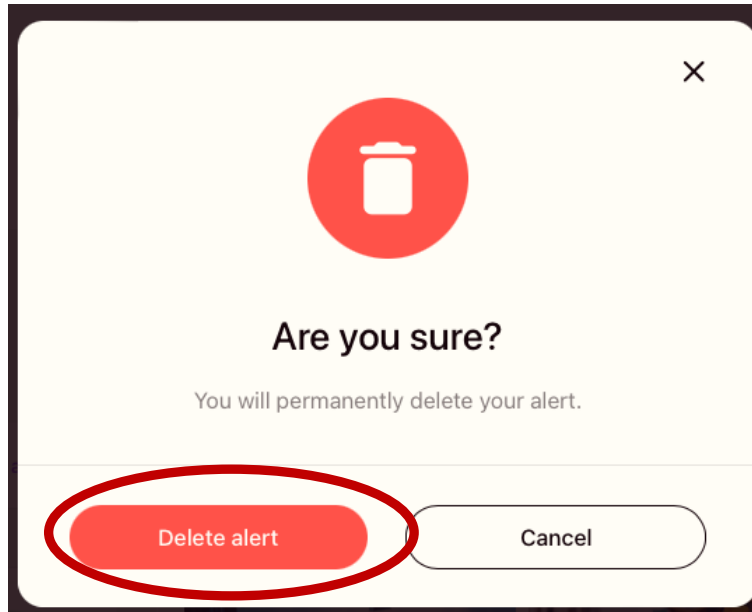
8. Hover over the alert that you want to delete and click the 'red bin' button that appears to the right of the alert.



FX Alerts [Create an FX alert](#)

CURRENCY PAIR	ALERT RATE	EXPIRATION DATE	LAST RATE	NOTI	Delete this alert
GBP/USD	XXXXX	date	XXXXX		

9. Confirm the delete request by clicking 'Delete alert'.



10. The system deletes the alert.

