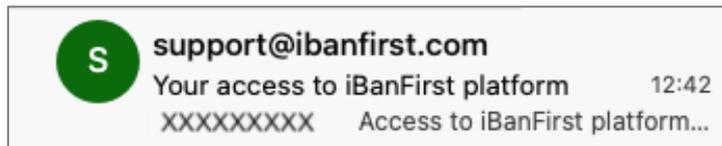


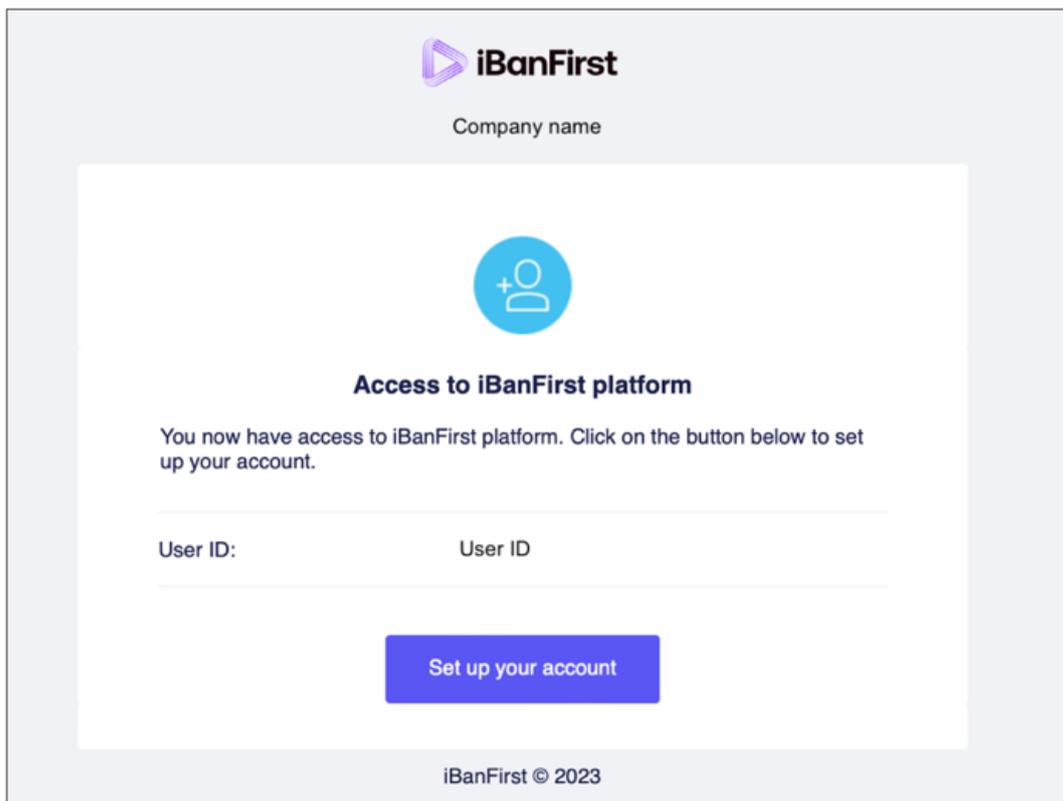
How to set up your account for the first time

This is how you set up your iBanFirst platform account for the first time and how to log in for the future.

1. Find the setup email in your inbox – it has been sent from support@ibanfirst.com.



2. From the email, click the 'Set up your account' button.



3. Choose your language

Hello Name,

Please choose your language and complete the following setup form.

Choose your language

 Français	 English	 Nederlands	 Deutsch
 Español	 Italiano	 Magyar	 Čeština
 Română	 Български		

Next

4. Fill out your personal details:

About you Password Security

Tell us more about you

Please complete the following information.

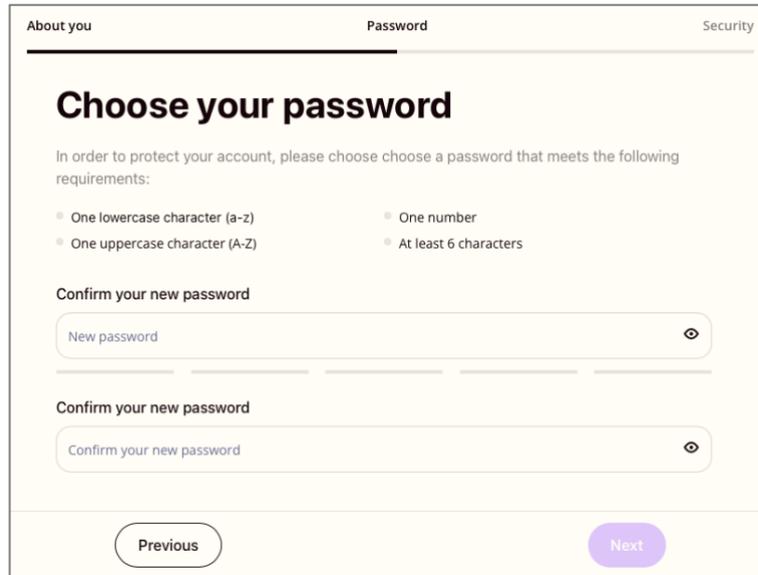
First name	Last name
<input type="text" value="Ex: John"/>	<input type="text" value="Ex: Doe"/>
Birth date	Country
<input type="text" value="dd/mm/yyyy"/>	<input type="text" value="United kingdom"/>
Birth city	
<input type="text" value="Ex: New York"/>	
Phone	
<input type="text" value="+44"/>	<input type="text" value="Phone number"/>

By accessing or using the Platform, you certify that you have read, understood, and agree to our updated [Terms and Conditions](#) ("Terms and Conditions" or "Terms"). Your use of the Platform is also subject to our [Privacy Policy](#), which covers how we collect, use, share, and store your personal information, as well as any additional policies and terms provided by iBanFirst Limited.

By checking this box I confirm that I have read, understood and agree to the iBanFirst Limited [Terms and Conditions](#) and [Privacy Policy](#).

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5. Choose your password:



About you Password Security

Choose your password

In order to protect your account, please choose a password that meets the following requirements:

- One lowercase character (a-z)
- One uppercase character (A-Z)
- One number
- At least 6 characters

Confirm your new password

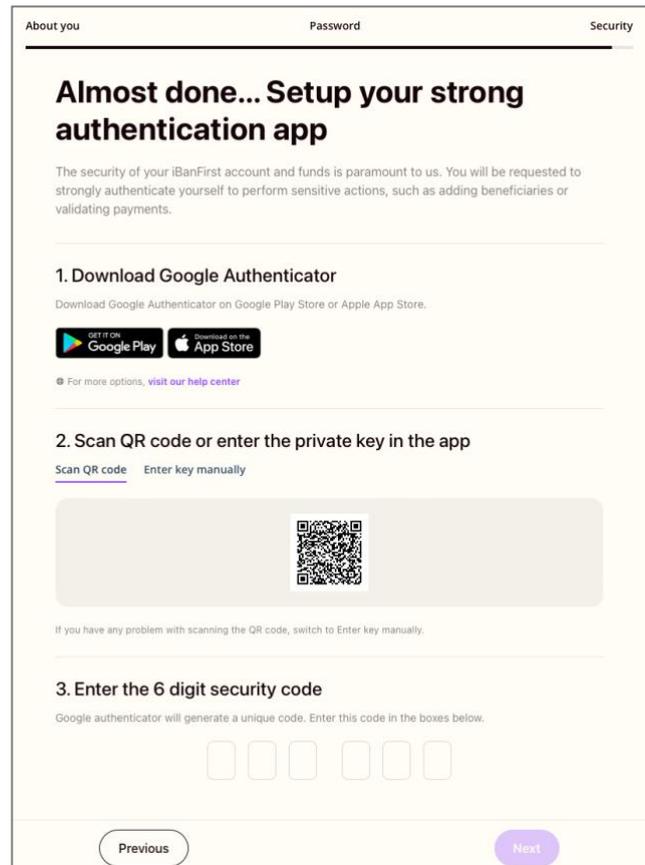
New password

Confirm your new password

Confirm your new password

Previous Next

6. Set up 2-factor authentication (2FA) either by scanning the QR-code, (see section 4A on page 5 in this guide) or by entering the manual key or code (see section 4B on page 6).



About you Password Security

Almost done... Setup your strong authentication app

The security of your iBanFirst account and funds is paramount to us. You will be requested to strongly authenticate yourself to perform sensitive actions, such as adding beneficiaries or validating payments.

1. Download Google Authenticator

Download Google Authenticator on Google Play Store or Apple App Store.

[GET IT ON Google Play](#) [Download on the App Store](#)

For more options, [visit our help center](#)

2. Scan QR code or enter the private key in the app

[Scan QR code](#) [Enter key manually](#)



If you have any problem with scanning the QR code, switch to Enter key manually.

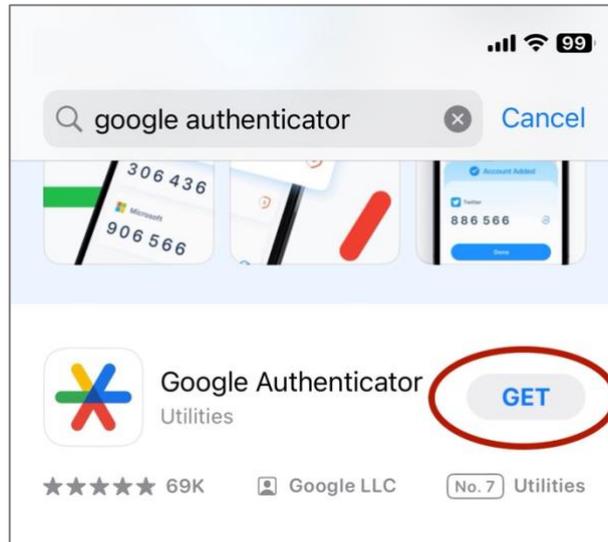
3. Enter the 6 digit security code

Google authenticator will generate a unique code. Enter this code in the boxes below.

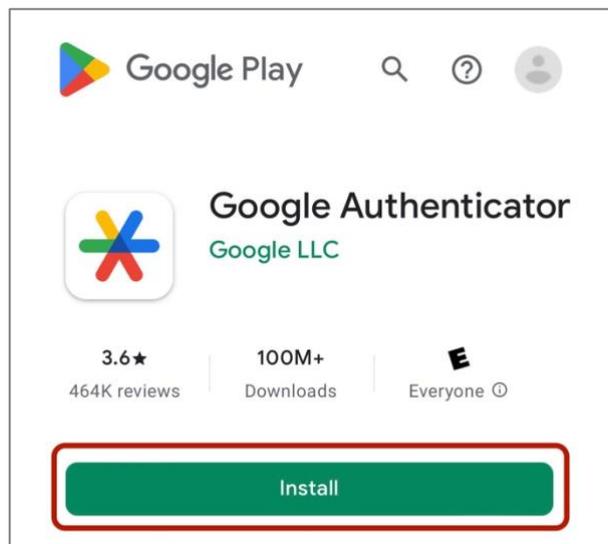
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Start by downloading an Authenticator app to your phone – we recommend Google Authenticator.

iPhone users: download from your App Store



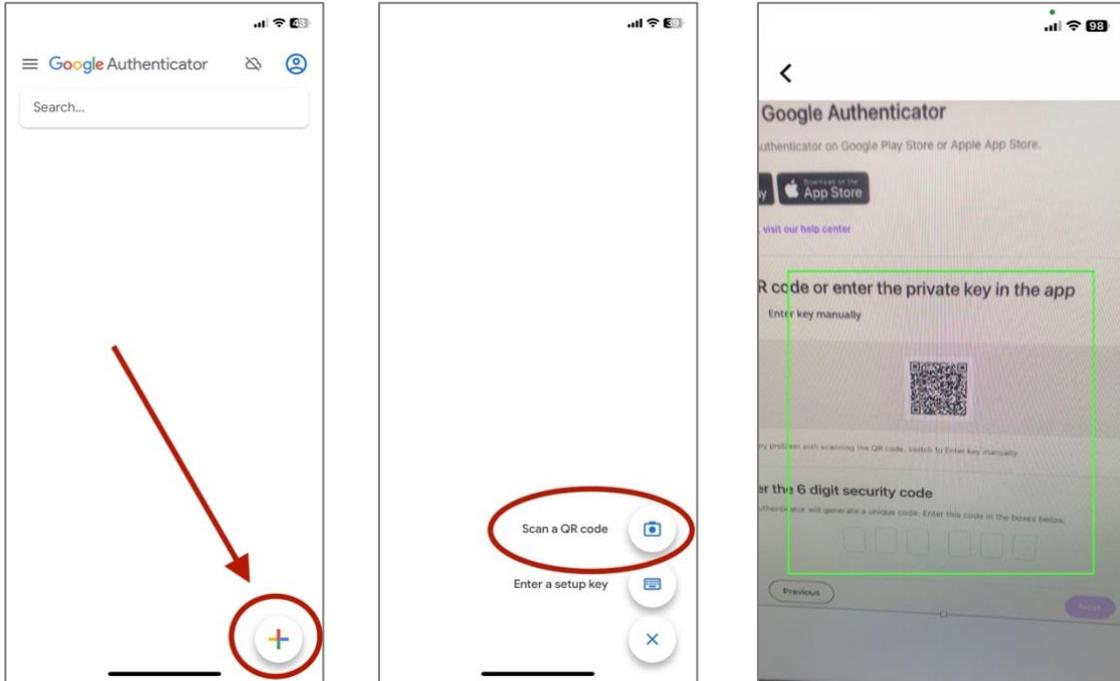
Android users: download from your Google Play Store



4A) Setting up 2FA by scanning the QR-code

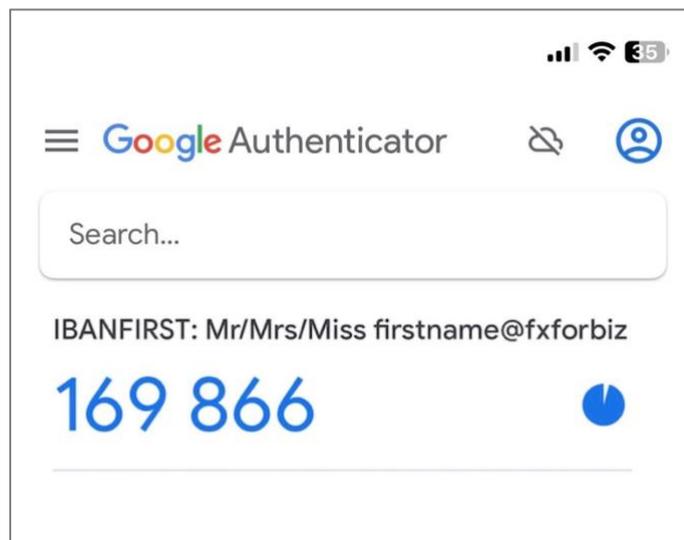
Open your Google Authenticator app and scan the QR code on your screen.

To scan, tap **'Scan QR code'** in your authenticator app and hold the green square that appears on your phone over the iBanFirst QR code on your screen.



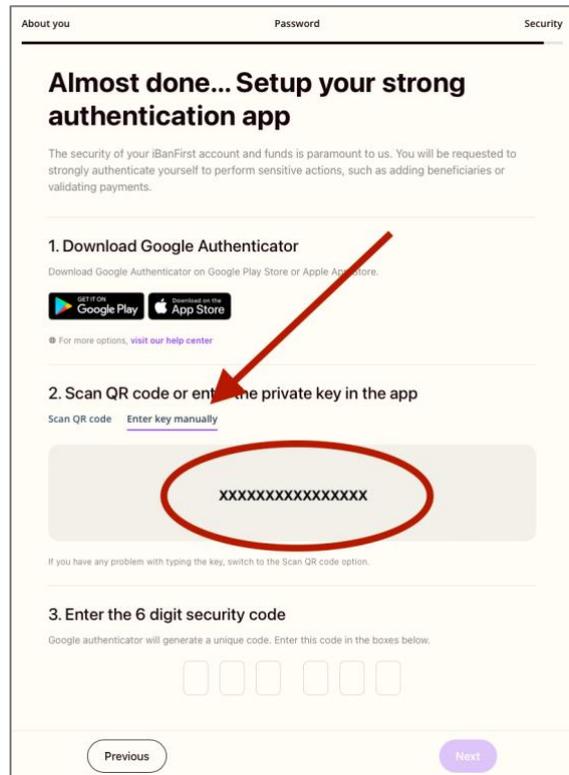
When you scan the QR code, your iBanFirst account will automatically save in your Authenticator app.

NOTE: your account name will show as **"your name @fxforbiz"**.



4B) Setting up 2FA by manually entering the key or code

Switch from the “Scan QR code” tab to the “Enter key manually” tab above the grey box where you see the QR code.

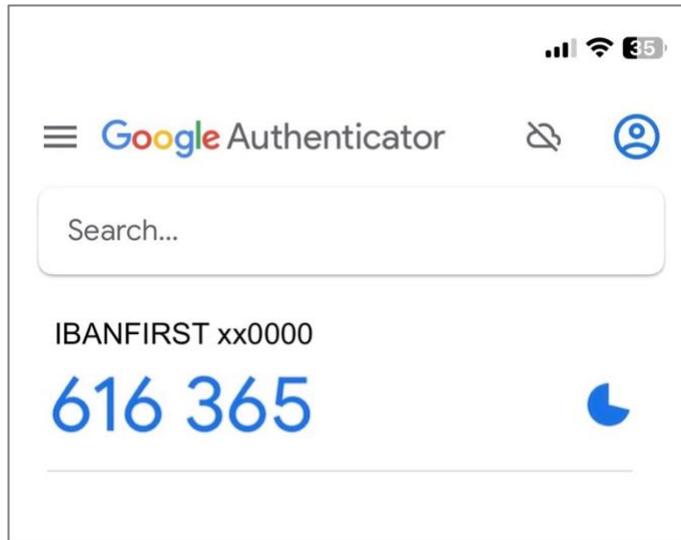


Open your Google Authenticator app and enter the manual key that's showing on your screen.



In the third screen, you can name your Account whatever you like – but we suggest that you include iBanFirst so that it's easy to recognise your account. For example: IBANFIRST + your User ID, i.e., **IBANFIRST xx00000**

When you enter the manual key, your iBanFirst account will automatically save in your Authenticator app.



7. To complete the 2FA setup, type the code your Authenticator app gives you into the code section.

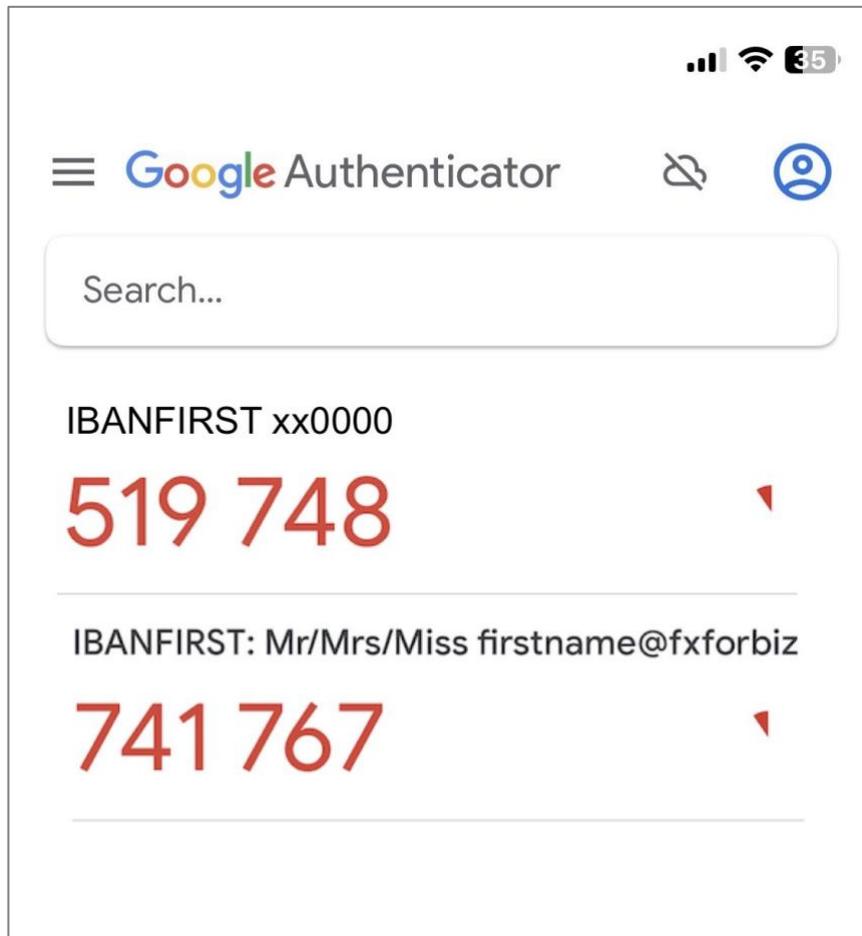
3. Enter the 6 digit security code

Google authenticator will generate a unique code. Enter this code in the boxes below.

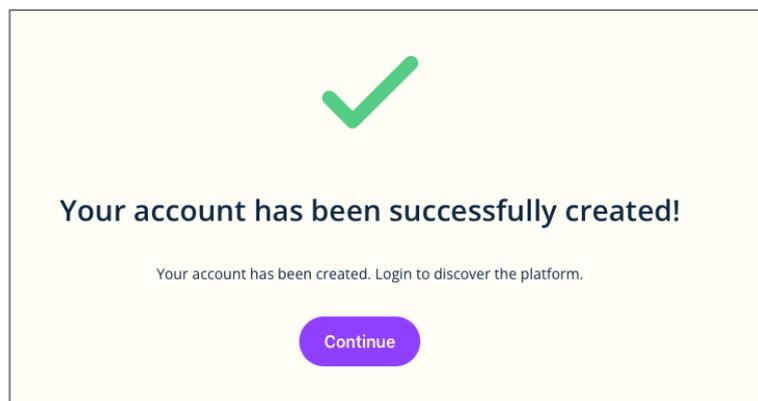
X	X	X	X	X	X
---	---	---	---	---	---

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NOTE: if the code starts turning red in the Authenticator app, time is running out. You're better off waiting until a new code is generated. This only takes a few seconds. The new code will be blue.



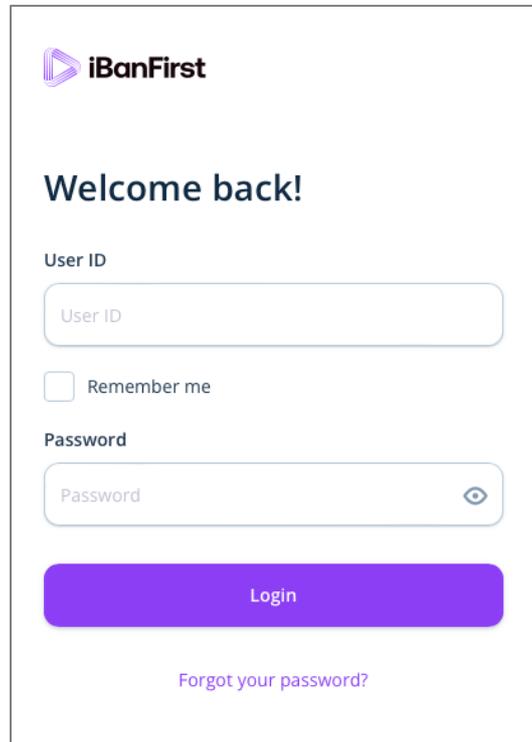
8. Your account is ready to use – if you click on the ‘Continue’ button, you’ll be redirected to the platform login page.



Logging in

Anytime you want to log in to the platform, go to platform.ibanfirst.com.

On this page, input your User ID and Password and click **'Login'**.



The image shows a login form for iBanFirst. At the top left is the iBanFirst logo. Below it is the text "Welcome back!". The form contains two input fields: "User ID" and "Password". The "User ID" field is a simple text box. The "Password" field is a text box with a toggle icon (an eye) on the right side. Below the "User ID" field is a checkbox labeled "Remember me". Below the "Password" field is a large blue button labeled "Login". At the bottom of the form is a link labeled "Forgot your password?".

Note: your user ID can be found in your setup email.